DIOCESE OF DOWN AND CONNOR
PILGRIMAGE TO LOURDES 2020

Pilgrimage Option	Dates	Fare (pps)	Accommodation
7 nights	7-14 July	£725	Hotel Jeanne d'Arc
5 nights	8-13 July	£650	Hotel Jeanne d'Arc Hotel Alba Hotel Mediterannee
5 nights	8-13 July	£550	Accueil Notre-Dame For pilgrims requiring medical, nursing and or personal care and assistance

Please note: a single room supplement of £26 per night applies. Hotel accommodation for 5 night pilgrims is allocated on booking, while we will attempt to meet requests, we cannot guarantee rooms in a specific hotel. All pilgrims aged 18 or over staying in hotels will be subject to a Local Government Tax of €2.10 per person per night, **this will be payable directly to your hotel on arrival in Lourdes**.

Fares are inclusive of return flights from Belfast International Airport, transfers from and to Lourdes Airport, full board accommodation, travel insurance, courier services and other taxes. A deposit of £120 per person is required at the time of booking, with the balance payable approximately 8 weeks before departure.

Pilgrimage Programme:

Our pilgrimage includes the celebration of Masses, including at the Grotto; celebration of the Sacrament of the Sick and Reconciliation; participation in the Blessed Sacrament and Candlelight processions and the Way of the Cross. Pilgrims staying in Hotels will have the opportunity to visit Bartrès (additional cost) and sick pilgrims staying in the Accueil will be provided with the opportunity to bathe in the waters should they wish. There is plenty of free time for your own personal prayer, to relax, and to explore the town of Lourdes.

Sick Pilgrims:

Pilgrims who require medical, nursing and/or personal care are advised to apply to stay in the Accueil Notre Dame, where they will be cared for by our team of volunteer doctors, nurses and helpers – we cannot provide this care for pilgrims choosing to stay in hotels. *All applications will be assessed by our Chief Medical Officer who will confirm your suitability to travel and the level of care needed.*

We advise hotel pilgrims who have reduced mobility (for whatever reason) to request the use of a wheelchair in Lourdes along with the assistance of a member of our enthusiastic Youth Team, who will help you to participate fully in our programme and offer a friendly face during your time in Lourdes.

For Further information:

To request a booking application, or with further queries, please contact the Pilgrimage Office on (028) 9077 0162 or email us: lourdes@downandconnor.org

The Pilgrimage is operated by Joe Walsh Pilgrimtours Ltd, who are bonded and licensed by the Commission for Aviation Regulation (TO No 052 / TA 0689). The Package Travel and Linked Travel Arrangements Regulations 2018 require Joe Walsh Tours to provide security for monies paid in relation to package holidays and for repatriation in the event of insolvency. Since Joe Walsh Tours are ATOL exempt with effect 1st October 2018, they have put the appropriate bonds in place with the Commission for Aviation Regulation in Ireland and cover all travel arrangements sold by Joe Walsh Tours within the UK and the European Union.

DOWN & CONNOR DIOCESAN PILGRIMAGE TO LOURDES 2020

Please complete **all sections** of the application form using **BLOCK CAPITALS** throughout

SECTION A: Your Personal Details

Name as stated on your passport:	Surname:	(Mr, Mrs, Miss, Ms, Dr, Rev, Sr, Br)		
	Forename(s):			
Address:				
			Postcode:	
Telephone number(s):	Home:		Mobile:	
Email:				
Date of Birth:				

Every person travelling to France must have a valid up to date passport. If you already have a passport, please check that it will be valid for six months after the date of return travel. Non UK/IRL/EU passport holders may require a visa.

Passport Number:		Issue date:	
Country of Issue:		Expiry date:	

SECTION B: Your Accommodation Booking

Please note that, having reviewed your application, the Pilgrimage Committee reserves the right to make decisions on the duration and accommodation offered to pilgrims; we will contact you should there be any problem in this respect. **We are unable to provide routine medical, nursing or personal care to pilgrims choosing to stay in hotels.**

I wish to travel with the: (please tick your choice)		price per person sharing	
Five night pilgrimage (8-13 July):	Hotel	£650	☐
Five night pilgrimage (8-13 July):	Accueil Notre-Dame (for pilgrims needing care)	£550	☐
Seven night pilgrimage (7-14 July):	Hotel	£725	☐

A single room supplement of £26 per night applies to all single bookings; this amount will be included in the balance.

Do you require a single Room?	Yes ☐	No ☐
Name(s) of the person(s) with whom you wish to share a room:		
Name(s) of other person(s) you are travelling with:		

Please state any information or requests that may be helpful to us in planning for you.
Some things (such as the allocation of rooms) are outside our control, but all requests will be passed on to hotels/agents.

For office use only:

REF						
PRM	MAL	VDM	WCHR	WCHS	WCHC	WCMP
VOL		**AVEC**			**CMB**	**X**

SECTION C: Medical Information

- Only pilgrims providing this information will be registered with our pilgrimage medical team.
- All applications will be reviewed by the pilgrimage medical team.
- Pilgrims with any medical condition will only be accepted if their GP considers them fit to travel. You will be required to obtain evidence of this and a form for this purpose will be sent to you on receipt of your booking.
- Should your health or existing medical condition change or deteriorate before the departure of the pilgrimage it is essential that you contact the pilgrimage office and give us the relevant information.
- **Failure to disclose a pre-existing medical condition may invalidate your travel insurance.**

Do you have currently, or have you ever had any of the following? (please tick as appropriate)

Asthma	☐	Physical Disability	☐
Bronchitis	☐	Arthritis	☐
Cardiac Condition	☐	Psychiatric Condition	☐
High Blood Pressure	☐	Claustrophobia	☐
Low Blood Pressure	☐	Confusion	☐
Cancer	☐	Communication Difficulties	☐
Diabetes	☐	Visual Impairment	☐
Dementia	☐	Hearing Impairment	☐
Epilepsy	☐	MRSA	☐

Please state current medical condition(s) or disability:

Have you travelled with us before as a sick pilgrim?	Yes ☐ No ☐	if yes, in which years?	
Are you currently receiving nursing or personal care at home?	Yes ☐	No ☐	

If you wish to stay in a hotel and require **any** medical, nursing or personal care, who will accompany you to provide this?

What is your present medication?

Do you suffer from any allergies?	Yes ☐	No ☐
If yes, please give details:		
Name and address of your GP:		
Are you currently under the care of a Hospital Consultant?	Yes ☐	No ☐
If yes, please provide their name and Hospital:		
Name, address and contact telephone number for your next of kin:		
Do you require a special diet?	Yes ☐	No ☐
If yes, please give details:		

SECTION C: Your mobility

Travelling through airports and many of the events on the pilgrimage timetable involve walking distances. If you have difficulty walking you may prefer to use a wheelchair on these occasions. We can request this assistance from the airline/airport and, while in Lourdes, a member of the Youth Team will be available to assist wheelchair users to and from programmed events.

Do you intend to bring a wheelchair to Lourdes?	Yes ☐	No ☐
If yes, is your wheelchair specially adapted or battery powered?	Yes ☐	No ☐
If no, would you like us to provide one for you in Lourdes	Yes ☐	No ☐

Airlines may limit the number, type and size of wheelchairs permitted in the hold, these restrictions are outside our control and it is essential that we receive at least one month's notice of your intention to bring a motorised wheelchair/scooter. Motorised wheelchairs/scooters are NOT covered by our insurance and we recommend that the owner secure separate cover. Failure to secure private cover will result in carriage being solely at the owner's risk.

Do you require a wheelchair at the airport?	Yes ☐	No ☐
Are you able to board an aircraft using the steps?	Yes ☐	No ☐
Are you able to walk from the door of the aircraft to your seat?	Yes ☐	No ☐

European Health Insurance Card (EHIC)

At the time of going to print (December 2019) and until advised otherwise by the government, all pilgrims must have a European Health Insurance card (EHIC). This card can be applied for or renewed online at www.ehic.org.uk or by phoning 0300 330 1350

Please state your EHIC PIN number and expiry date:	

Important Information for all Pilgrims

Your fare is inclusive of flights, transfers from and to Lourdes Airport, courier services, full board accommodation and complementary travel insurance (conditions apply). You are reminded that our Tour Operator reserves the right to levy a surcharge on each individual fare, the Tour Operator will notify you in writing of any such increase.

CITY TAX: All pilgrims aged 18 or over, staying in hotels will be subject to a local government tax (currently €2.10 per person per night.) This tax will be charged directly by your hotel and is payable on arrival at the hotel reception.

TOUR OPERATOR: The Pilgrimage is operated by Joe Walsh Pilgrimtours Ltd, who are bonded and licensed by the Commission for Aviation Regulation (TO No 052 / TA 0689). The Package Travel and Linked Travel Arrangements Regulations 2018 require Joe Walsh Tours to provide security for monies paid in relation to package holidays and for repatriation in the event of insolvency. Since Joe Walsh Tours are ATOL exempt with effect 1st October 2018, they have put the appropriate bonds in place with the Commission for Aviation Regulation in Ireland and cover all travel arrangements sold by Joe Walsh Tours within the UK and the European Union.

REGULATION (EC) 261/2004 of The European Parliament and of the European Council establishes common rules on compensation and assistance to passengers in the event of denied boarding, cancellation or long delay of flights. The obligations that the regulation creates rests with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a delay must be claimed exclusively by the passenger and directly to the airline and not Joe Walsh Tours or the Diocese of Down & Connor.

MEDICAL & OTHER MISCELLANEOUS CHARGES: At the time of going to print (December 2019), all travellers must have a European Health Insurance Card (EHIC). Please read your insurance cover carefully – it is vitally important to complete the Medical Declaration Form if you have a medical condition which has required medical advice, treatment, medication or hospitalisation.

SAFEGUARDING: The Pilgrimage Committee is committed to the safety and well being of all children, young people and adults at risk of harm. We adhere to the Down & Connor Safeguarding Policies and Procedures to ensure this; for more information please see www.downandconnor.org/safeguarding.

PRIVACY: All personal data provided to us is only used by the Pilgrimage Committee and partners to manage your booking and arrange your pilgrimage to Lourdes. Our full privacy statement can be found at www.downandconnor.org.

Booking and Payments

Bookings made before 8 May 2020 must be accompanied by a non-refundable deposit of £120 per person with the balance of your fare due on that date. All bookings received after this date must be accompanied by the full fare. **The Pilgrimage Office does not accept cash payments, neither do we have the facility to accept card payments; all payments by cheque, bank draft or postal order should be made payable Down & Connor Pilgrimage Committee.**

We can accept electronic bank transfers (online banking). If you wish to pay by electronic transfer, please tick this box and we will contact you by email to the address provided in section A. Please note we require the full fare to be paid if paying electronically. ☐

Completed applications, accompanied by payment should be sent to:
The Secretary, Lourdes Pilgrimage Office, 75 Somerton Road, Belfast, BT15 4DE

Should you wish to speak to someone concerning the pilgrimage, please phone the Pilgrimage Office **(028) 9077 0162**; a voicemail service is available so leave your name and contact number and we will return your call as soon as possible (please note our office staff are part-time volunteers.) Alternatively, you can email us to **lourdes@downandconnor.org**

Please sign and date your Application

I apply to travel with the Down & Connor Pilgrimage to Lourdes 2020 and I understand the conditions outlined in this application. I apply to book in accordance with your and your agent's booking and insurance conditions. I enclose a non-refundable deposit of £120 and agree to pay the balance of my fare not later than 8 May 2020.

I grant permission for the Medical Officer of the Pilgrimage Committee to have access to any relevant medical information that may be required prior to the departure of this pilgrimage in July 2020 and to contact my GP/Consultant/other medical professional in this regard. I also agree to notify the medical officer of any change to my health between the time of booking and travel.

Signature		Date	
Signature of Parent/Guardian (if the applicant is under 18 years of age)			

Pilgrims under 18 years of age will only be accepted for travel if accompanied by an appropriate adult. If the applicant above is under 18 please state the name and relationship to the appropriate adult with whom they are travelling: